

TRAINING 101: DESIGN

Presented to: NAPTA Instructor Skills Conference VII

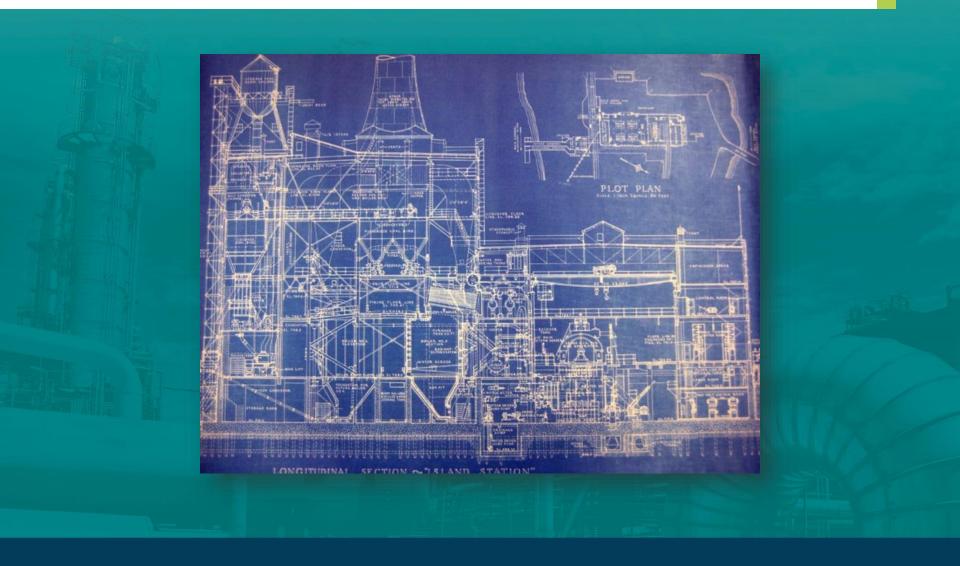


PRESENTER BIO

Chris Dannenmaier Plant Leadership Systems CEO

- Chemical engineer with 25 years of experience in the process industries, leading and advising on all phases of manufacturing operations
- Develops and conducts training and seminars focusing on expanding the skill set of plant supervisors and managers

INTRODUCTION



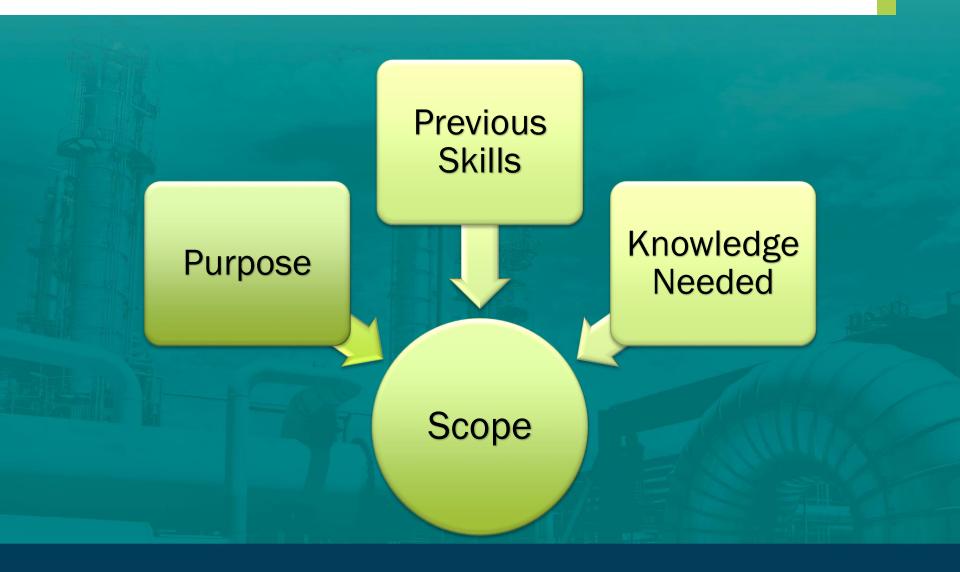
LEARNING OBJECTIVES

After this session, you will be able to:

- Explain the components of the design phase
- Write a scope statement and effective learning objectives
- Sequence a training session
- Create a design document

INTRODUCTION

Implement Create Design Analyze Develop Evaluate Conduct Performance Create management internal and Develop blueprint for Analysis plan and external training instruction Needs conduct evaluations Assessment training Learner Analysis Task Analysis Cost/Benefit **Analysis**



Adults need to know:

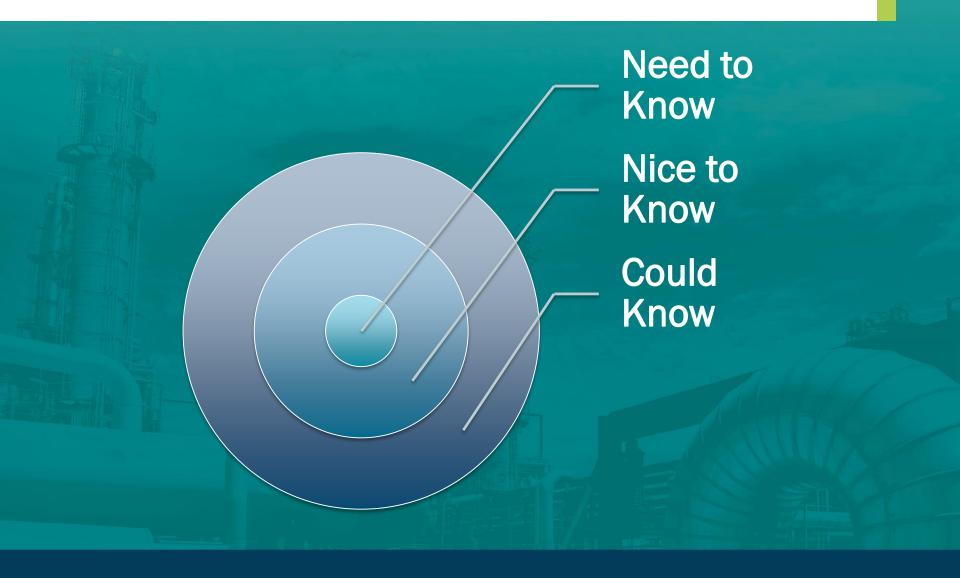
- Purpose of learning
- Application of information
- Usefulness of learning

Helpful Hint Ask the question, "Why does the trainee need this information?"

Previous Skills

- Current work skills
- Current work priorities
- Previous knowledge
- Skills they want or need to improve

Helpful Hint Ask the question, "What does the trainee already know?"



WHOLE CLASS DISCUSSION

Scope Review



Learning Objectives

- Simple statement that describes what a learner should be able to do when they complete a session
- Keeps session focused

List Performance Conditions - Condition

- What is needed to complete the task?
- Who is doing the action?

State the Learner Behavior - Action

- What will the trainee be able to demonstrate at the conclusion of session?
- Must be measureable and observable.

Establish the Performance Standard - Criterion

- How will you measure understanding?
- How long do they have to complete the task?

Given a car jack, tire tool, and the owner's manual, the trainee will demonstrate how to change a flat tire without assistance.

After completing this lesson, the learner will be able to:

- 1. Explain the components of a learning objective with 100% accuracy.
- 2. Write a scope statement and effective learning objectives within 15 minutes.
- 3. Sequence a training session with less than three errors.
- 4. <u>List all components of a training plan</u> without assistance.

Writing Tips

- Easy to understand
- Apply action verbs
- Measurable or observable

Examples

- Add
- Measure
- Demonstrate
- Describe

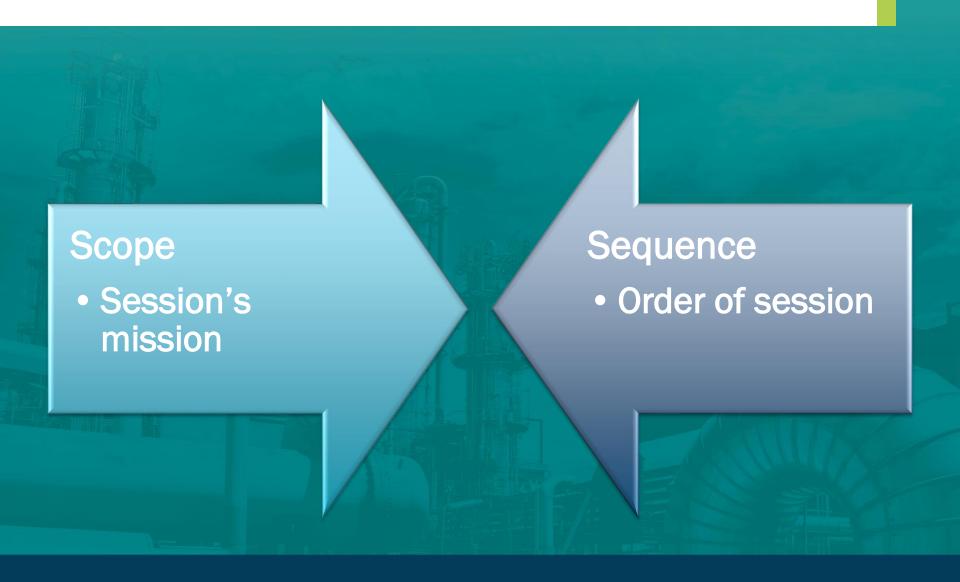
Helpful Hint Avoid vague terms.

GROUP ACTIVITY

Writing Objectives



DETERMINING THE SEQUENCE



DETERMINING THE SEQUENCE

Information Gathering

- Training materials
- Operating procedures
- Clearance certificate and safety permit
- Measurement or test criteria
- Procedures and work instructions
- Supporting documentation
- Vendor materials



DETERMINING THE SEQUENCE

Sequencing Questions

- Does the trainee need any prior skills before learning the new task?
- What are the steps that must be followed to learn the new task?
- Are there any steps that must come before other steps?
- What are the steps that must be followed to close out this task?

GROUP ACTIVITY

Sequence It Right



SUMMARY

In this lesson, you learned about the design phase of the ADDIE model, including:

- Scope statement
- Learning objectives
- Outline sequence

QUESTIONS

For more information, contact:

Chris Dannenmaier chris@plantleadership.com

www.plantleadership.com