## Chemical Industry Overview ... and Opportunities for P-Tech Grads

David W. T. King Workforce Development Manager INEOS Olefins & Polymers USA

> NAPTA ISC IX September 26, 2018



#### Agenda

- Who is INEOS?
- Workforce "Perfect Storm" Context
- Industry Overview
- Workforce Implications and Opportunities
  - » Collaborate Innovate Advocate
- Summary

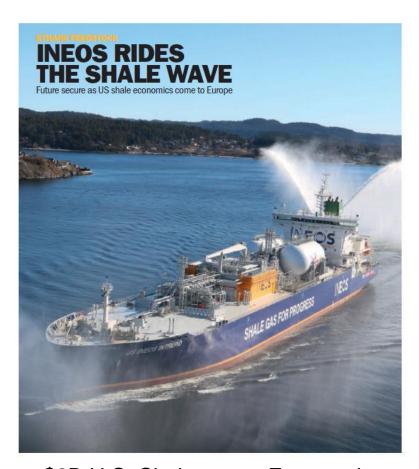


#### Who is INEOS?





### Who is INEOS? - Recent Developments



\$2B U.S. Shale gas to Europe via "virtual pipeline" of 8 Dragon Class Ships 60,000bbl super-cooled ethane/day



Europe: Oxides, PDH, Olefins, Oil & Gas



U.S.: LAO, Cogen, HDPE, Up/Downstream



LAUSANNE SPORT

Automotive Division



America's Cup



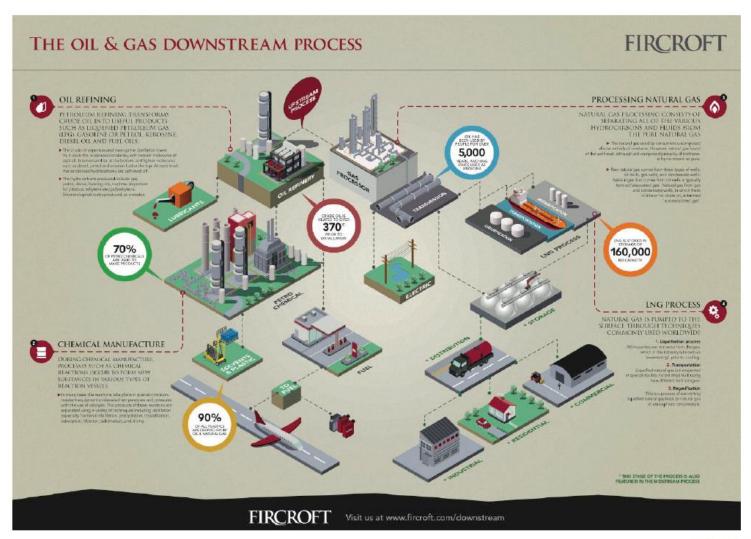
#### Workforce Words of Wisdom...

"The fate of empires depends on the education of youth."

- Aristotle, Greek philosopher



#### Petro-what?...



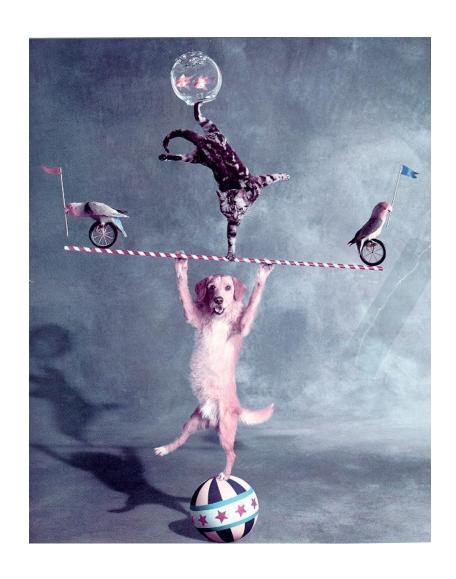


#### Workforce Development "Perfect Storm"

#### Challenges:

- Shale Gas Development: Manufacturing Renaissance
- Aging of the Workforce Retirements
- Competition Projects and Operations (all industries)
- Implications of Harvey, Irma, Maria, Florence
- Inadequate Supply of Skilled Candidates 40% of Positions are "Middle Skills"
- "Leaky Pipeline"
- Mfg/Energy/Chemical Industry misperceptions:
  - 86% support; only 1/3 encourage children to work in it
- Opportunities:
  - Texas Education Legislation Grade 8 Career Path
  - Industry & Education Communities Motivated
  - Under-represented: Minorities, Women, Vets
  - More of both Millennials & Gen X-ers than Baby Boomers in Labor Force

## Lots of Opportunity... but comes with Challenges





#### The Business of Chemistry





#### Stats:

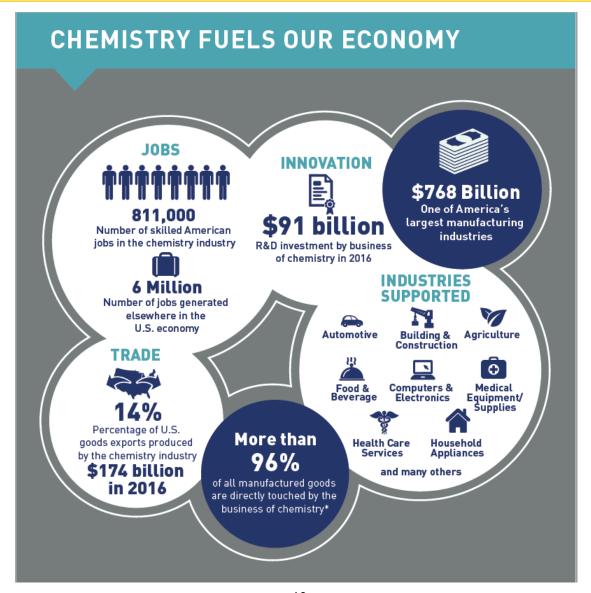
- 811,000 people employed
- Average Annual Pay @ \$94,000
- 6.3 Job Multiplier ~ 6 million Jobs
- \$800B Revenue
- Supports ~25% US GDP
- 96% of all manufactured goods touched
- \$202B for 333 Projects (since 2010)
  - 53% Complete or in Construction
  - 786,000 total jobs
- Make the world healthier, safer, more productive and more sustainable



## **Industry Impact**





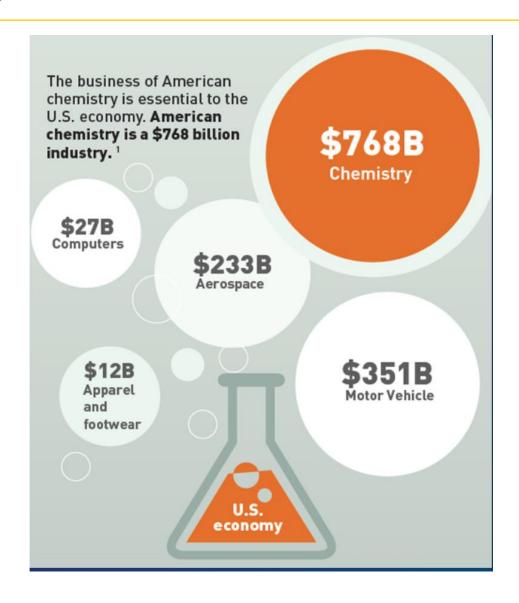




### Industry...Careers







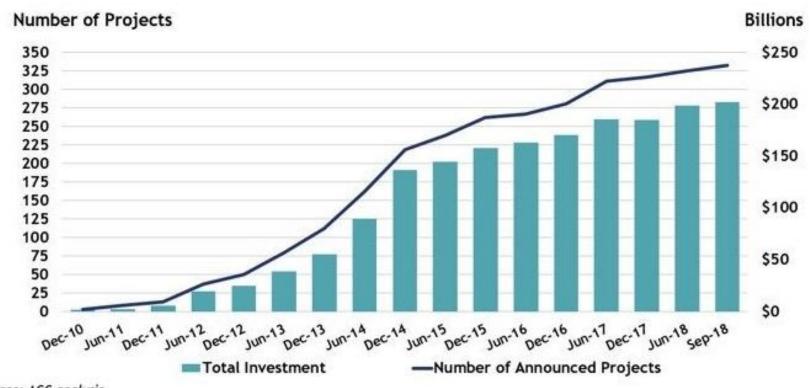






## Chemicals Growth (since 2010)

#### Cumulative Announced Chemical Industry Investments from Shale Gas



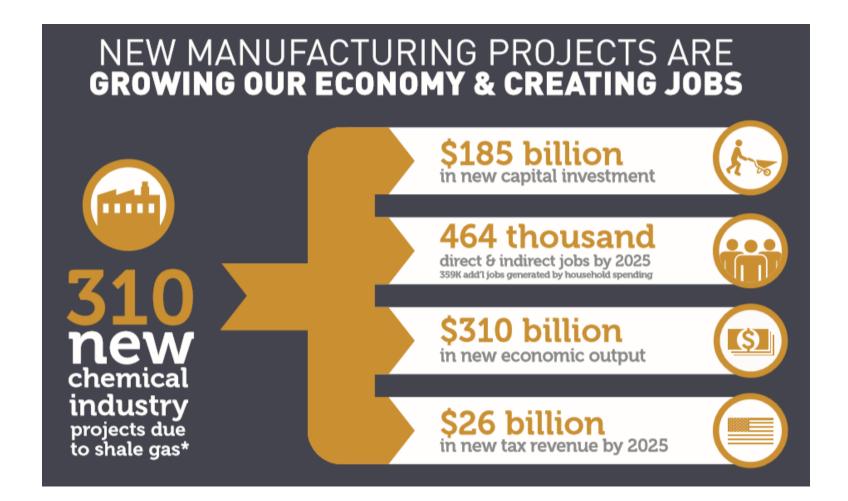








## Chemicals Growth (since 2010)



**52% Complete or in Construction** 









#### **NEW INVESTMENT**

#### PERMANENT ECONOMIC IMPACTS

(ongoing production)



\* 2010 – 2018 announcements for new or expanded capacity



#### JOBS, WAGES AND TAX REVENUE FOR LOUISIANA



#### **NEW INVESTMENT**

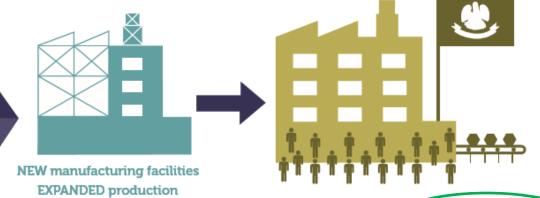
#### PERMANENT ECONOMIC IMPACTS

(ongoing production)



chemical industry projects due to shale gas

\* 2010 – 2016 announcements for new or expanded capacity



\$29 billion in industry revenue 71,000

Louisiana jobs

**S** 

\$689 million in Louisiana tax revenu

\$4.5 billion in worker wages



### **New Opportunities – Appalachia**





### POTENTIAL ECONOMIC BENEFITS OF AN APPALACHIAN PETROCHEMICAL INDUSTRY\* (Permanent, by 2025)

\$36 billion in capital investment	\$32.4 billion in petrochemicals, resins, and derivitives \$3.4 billion in plastics products
101 thousand jobs created & supported	68,706 direct + indirect jobs 32,112 payroll-induced jobs in local communities
\$28 billion economic expansion	\$23.0 billion in chemicals + plastic resins \$5.4 billion in plastics compounding + plastics products
\$2.9 billion in tax revenues annually	\$1.7 billion in federal tax revenues \$1.2 billion in state & local tax revenues



#### **Headlines**





Global petrochemicals growth shifts from Middle East to Gulf Coast

Houston Chronicle April 12, 2018



U.S. Chemical Investment Linked to Shale Gas: \$202 Billion and Counting American Chemistry Council September 2018

Exporters rush to build Gulf Coast
Oil terminals

Houston Chronicle 9/9/18

Turnover of Millennials and Other Workers Challenge North American Chemical Companies as Retirement Surge Looms

Accenture June 2018



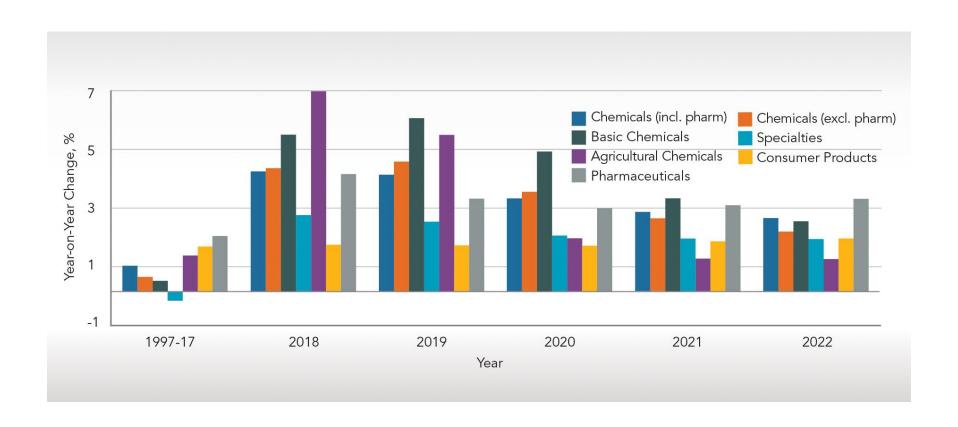
"The US remains the most attractive place in the world to invest in chemical manufacturing" — Cal Dooley, ACC Sep 2018



### **Chemical Output Growth**







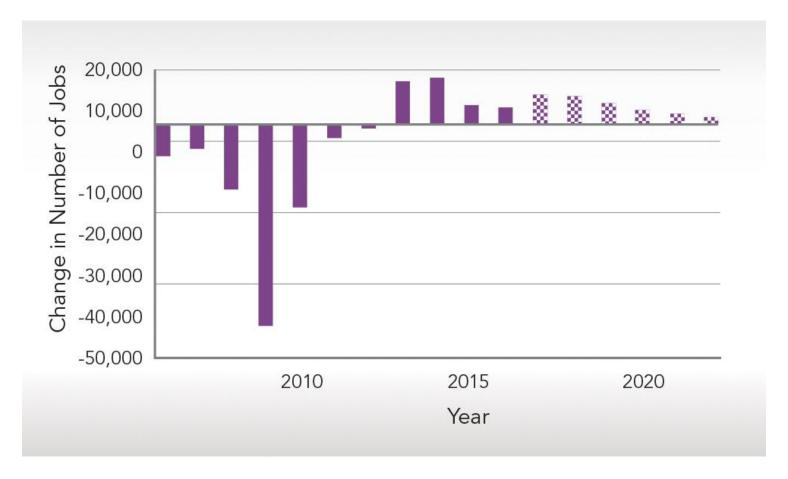
Exports of basic chemicals will spur significant expansion in production.



### **Industry Employment**







New investments will underpin an ongoing increase in jobs.

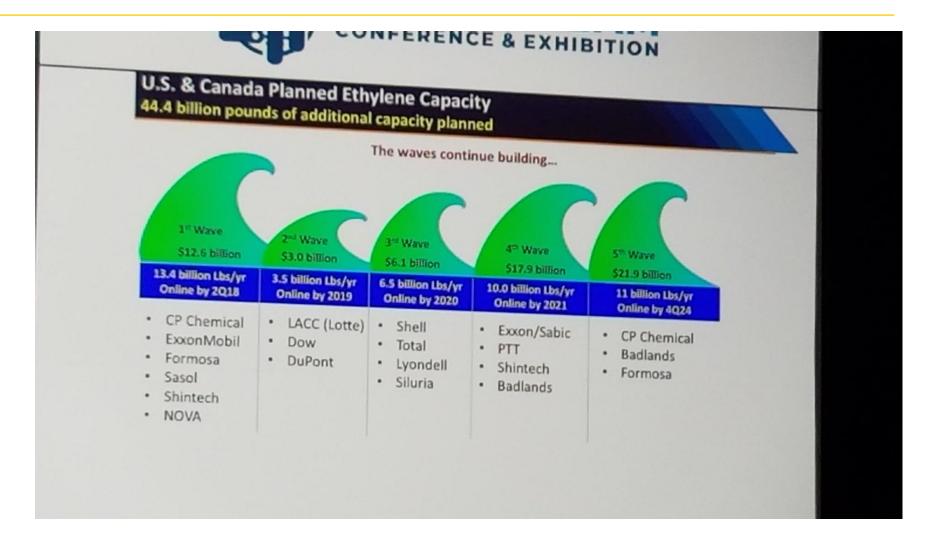


## **Industry Impact**





### **5 Waves**

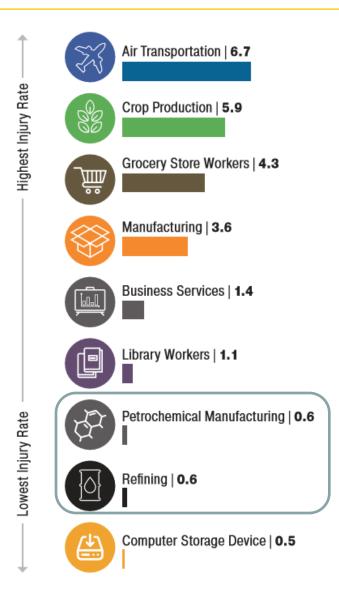




### **Safety Performance**

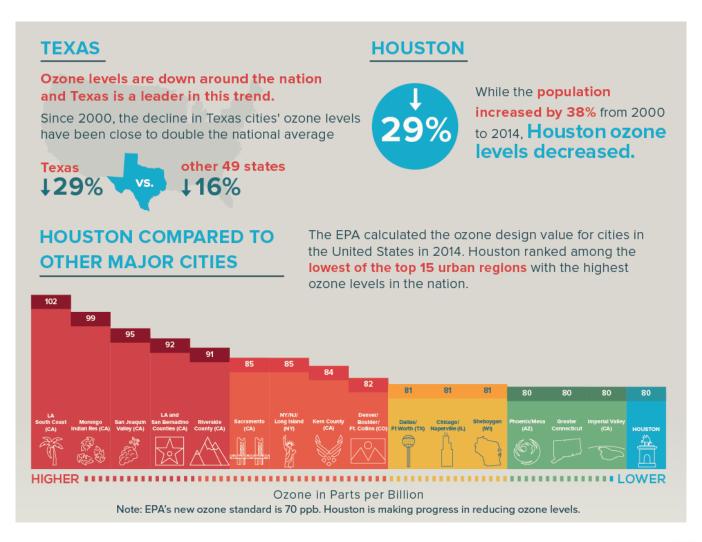


we make progress





### **Environmental Performance - Improving**



Houston Regional Monitoring Network and Greater Houston Partnership



#### **Our Products**



#### Did you know?

Over **80 percent** of materials used in Personal Protection Equipment or PPEs by firefighters originate from petrochemicals.





## **Gulf Coast Petrochemical Opportunities**



#### **Key Facts: Workforce Demand**

- Between January 2018 and December 2021, approximately 4,500 direct employees and resident contractor hires will be needed to replace attrition and fill newly created positions.
- Within the EHCMA region, CLMA projects demand for industrial craft workers will exceed supply between 2018 and 2022 @~5000 crafts/year.
- Digital technology will continue to reshape the petrochemical manufacturing and industrial construction industries and increase operational and project efficiencies.
- Based on projected workforce demand and supply, the petrochemical manufacturing and industrial construction industries continue to confront a long-term skills gap.
- Industry efforts to attract and retain talent are critical to addressing the skills gaps and must be continued to improve the productivity and competitiveness of the industry.

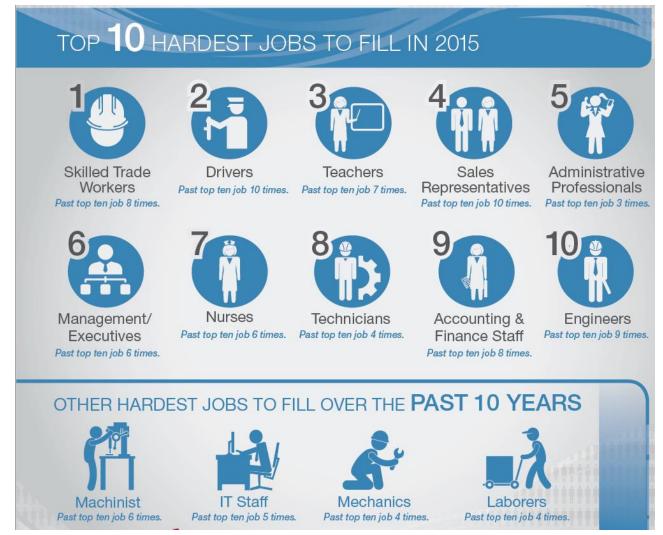


## (Mis)Perceptions Cost Us Candidates

Overall Respondents		Generation Y (ages 19-33) Respondents	
Industry	Rank	Industry	Rank
Technology	1	Technology	1
Healthcare	2	Healthcare	2
Financial services	3	Financial services	3
Energy	4	Retail	4
Manufacturing	5	Communications	5
Communications	6	Energy	6
Retail	7	Manufacturing	7



### **Top 10 Jobs Most Difficult to Fill**





## WHERE ARE THE HOT JOBS IN HOUSTON?

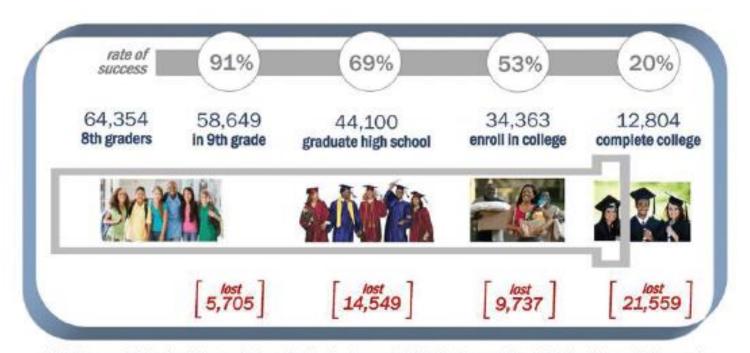


- Petrochemicals
- Construction
- Maritime
- Logistics
- Transportation

### But...there's a Leaky Pipeline

#### **Urgency: THE LEAKY PIPELINE**

Start with all the 8th graders in Greater Houston public schools in 2000. Follow them to 9th grade, then high school graduation, then onto college. We find that only 12,804 out of 64,354 (20%) completed a post-secondary credential: a training certificate, 2-year or 4-year degree. And for economically disadvantaged students, success is only half of that.



A New Measure of Educational Success in Texas: Tracking the Success of 8th Graders Into and Through College, Houston Endowment, Inc., 2013 edition. Data are for seven of our eight counties: Harris, Fort Bend, Galveston, Brazoria, Chambers, Liberty, and Waller counties

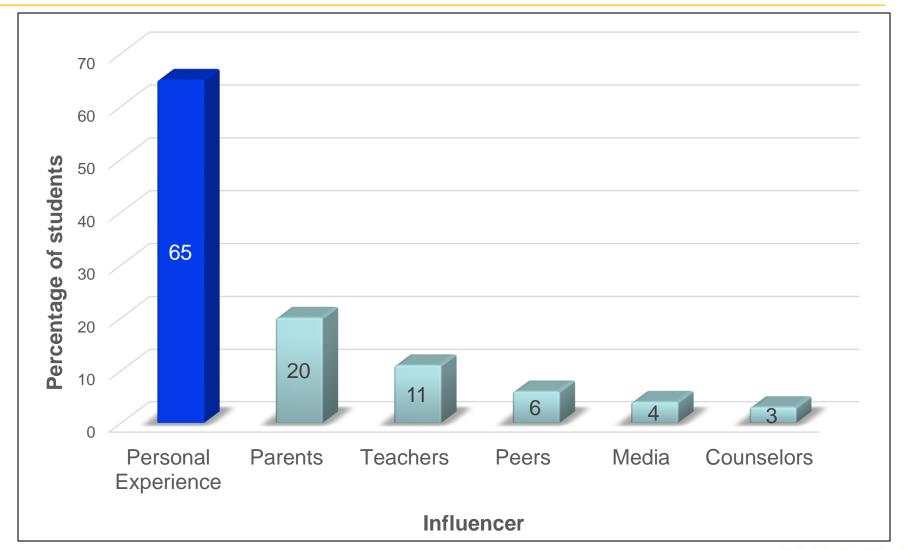


#### **Manufacturing Opportunities**

- Over next decade, nearly 3.5 million manufacturing jobs likely need to be filled
- Skills gap is expected to result in 2 million of those jobs being unfilled.
- Employees will be required due to retirements (2.7 mm) and expansion (0.7 mm)
- Other Factors: Negative Industry Image, lack of STEM skills, decline of High School Technical Education Programs
- CHANGE the PERCEPTION!



#### **What Influences Career Decisions?**







# EMpower

#### empower.afpm.org

AFPM EMpower is a suite of resources for industry employees to use to better tell the story of the fuel and petrochemical manufacturing industries.

**Change the Narrative** 

School +
Community
Presentations

Constructive Conversation Guide

Virtual Reality
Tour



## WHAT DO WE DO WITH THIS INFORMATION?

- Tell your story to friends and family
- Correct misconceptions if you can
- Give a presentation at your local school or community group
- Engage elected officials through your company's programs
- Share the EMpower site with someone else!





# **Challenges / Opportunities**

- Policy / Regulation
- Tariffs
- Skilled Workforce
- Infrastructure Investment
- Plastics in the Ocean



# **Challenges – Infrastructure**

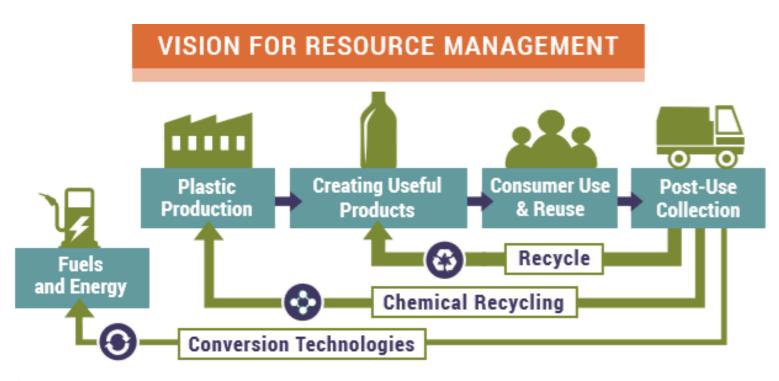


we make progress

America's Fuel and Petrochemical Supply Chain PIPELINE RAIL **■ TRUCK** ■ WATER **PRODUCTION** MANUFACTURING CONSUMPTION DRY NATIONAL CAS NGL Fractionator **Gas Processing** Consumer North American Oil & Gas Production WET NATURAL GAS Crude Oil Storage Storage Petroleum Refinery **Petrochemical Plant Overseas Markets Airports** Gas Distributor America's midstream infrastructure - the integrated system of pipelines, ports and waterways, railroads, roadways and storage facilities - is essential for Refined moving America's energy supplies and products along the supply chain from Product producer to manufacturer to the consumer. Storage



# **Challenges – Plastics in the Ocean**



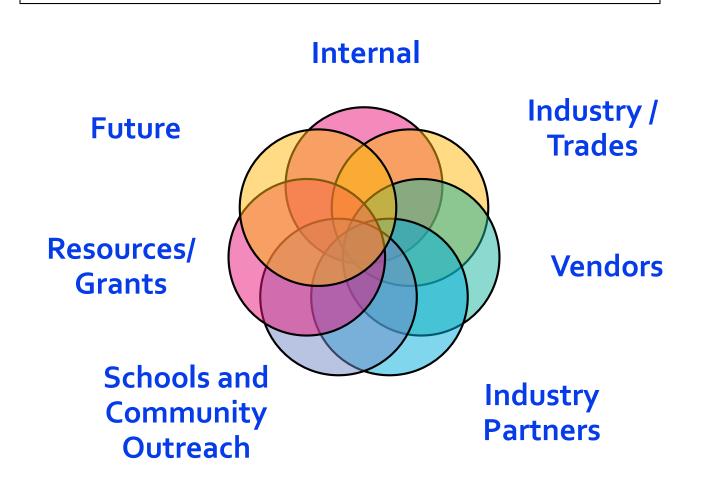
<sup>1</sup> Stemming the Tide: Landribased strategies for a plastic-free ocean. https://oceanconservency.org/wgrcontent/uploads/2017/04/full-report-stemming-the.gdf

Major Sources are 10 Rivers in China, Africa, India



# Let's talk about Workforce Development

### Collaborate - Innovate - Advocate



# **INEOS Strategic Workforce Planning**

### Strategic Plan

**Develop Strategies to Meet Business Outcomes** 

### **Workforce Plan (Human Capital)**

Link Workforce Strategies to Business Outcomes

## **Staffing Plan(Talent Management/Development)**

Attract, Recruit, Develop, Retain and Manage Employees

### **Succession Plan**

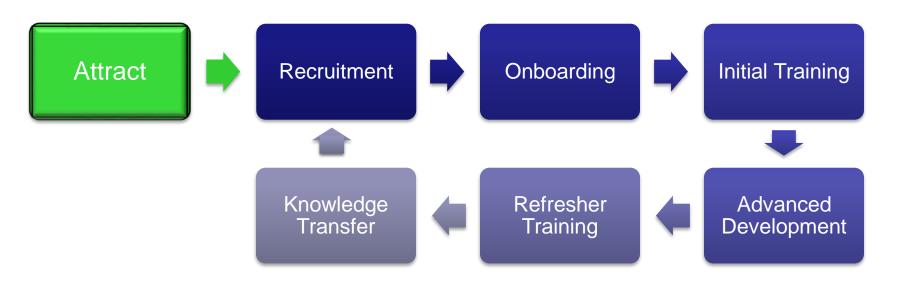
Develop/Maintain Internal Pool for Future Vacancies



# **Development Continuum**

### Hire to Retire, Entry to Expert, etc...

Integrated training and development process beginning with workforce screening and selection process and continuing with Tools/Training/Technologies throughout Career

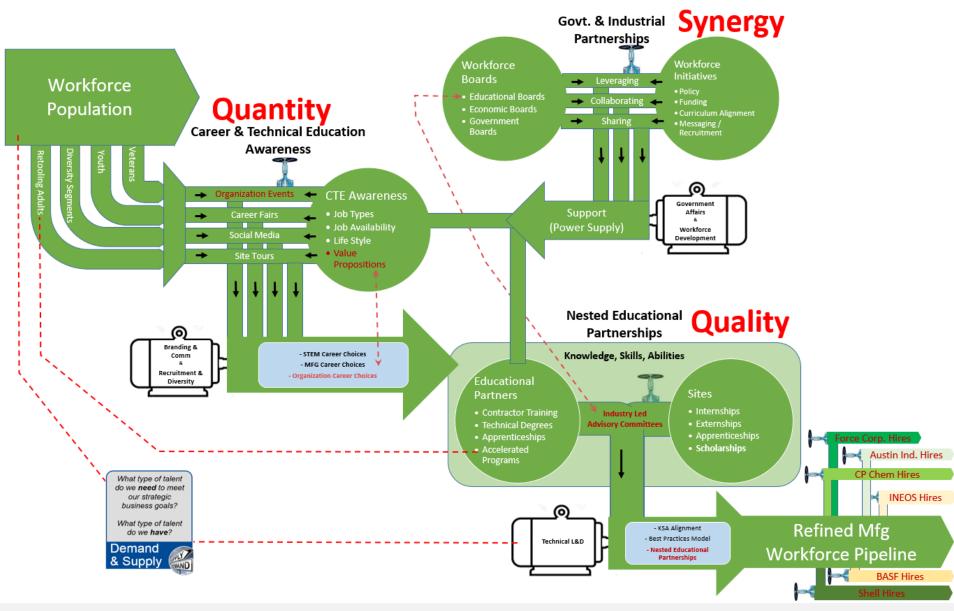




## **Collaborate**



## Workforce Development Model – G. Johnson



# **Collaborate – East Harris County**











Kast Harris County Making Good.









































# Industry Call to Action: PetrochemWorks



- Best Practices
- Labor Demand Survey
- Talent Pool Study
- Public Education
- Benchmark Onboarding
- School Advisory Panels
- Career Fairs
- Plant Tours
- Sponsorships
- Regional Leadership Council



**Annual Golf Tournament \$1.6 million raised to date for Scholarships** 



# Career Matching www.petrochemworks.com







Job Matching Algorithm

**Company Profiles** 



## **Innovate**



# College Investment - Supporting the Pipeline



SAN JACINTO CENTER FOR PETROCHEMICAL, ENERGY, AND TECHNOLOGY

Opening Fall 2019



Opening Fall 2018





## Other Workforce Development "Wins"



- POWER: Women in Industry
  - CCPI 400+ attendees
  - Sponsored CTE & CC Women



- AFPM, Next Op
  - Energy Industry focus



- Houston Hispanic Forum: NAPTA
  - 13,000 Attendees; 60% Students, 25% Parents
  - 74 ISD's, 372 Schools



- Junior Achievement
- Schools in our Site locales
- Cross-Section of employees



# **Engineer Experiential Programs Day in the Life Of (DILO)**

### 1. Zachry Craft Experience

- Welding/Electrical,
   Alignment, Heights, etc.
- Target: Maintenance,
   Reliability, Projects
   Engineers



### Process Equipment Trainer

- Actual Operation of Unit including Control System
- Target: Process,
   Mechanical, Electrical,
   Control Eng

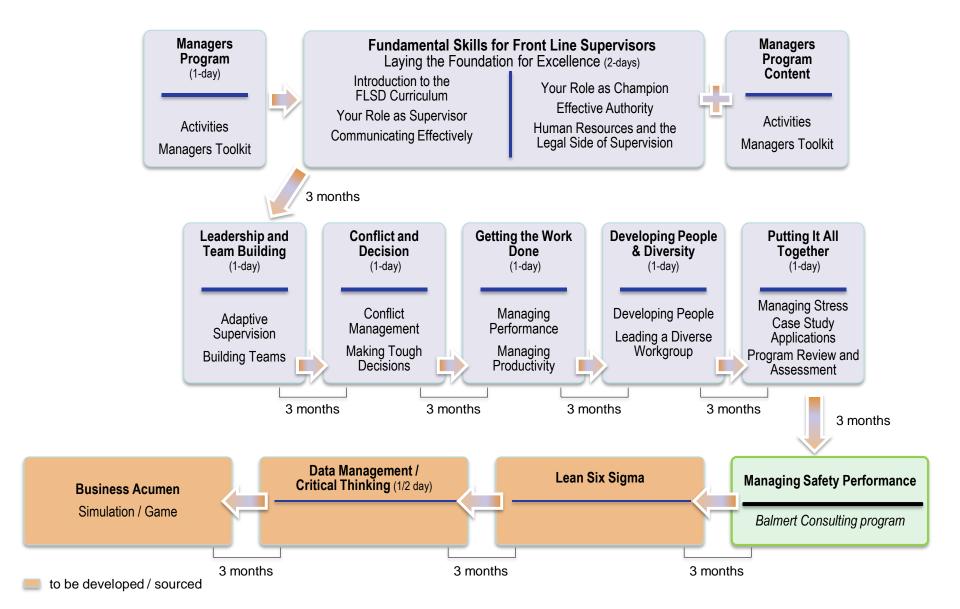






# Front Line Leader Development Program Course Map





# **Creating the Pipeline**







# What Do Employers Want?

# Do you have what employers are looking for?

#### Skills/Competencies

#### Reading

Able to comprehend written material and take appropriate action

#### Speaking

Expresses ideas clearly and concisely to individuals and groups; has good customer communication skills; gives clear directions

#### Writing

Spells correctly; writes legibly; expresses ideas clearly and concisely; fills out forms properly

#### Listening

Able to comprehend what is said and take action

#### **Math Computation**

Able to accurately apply basic math skills (addition, subtraction, division, multiplication, fractions, and percentages)

#### Problem Solving

Can identify the source of a problem; demonstrates good common sense; is creative and innovative

#### **Information Management & Technology**

Able to use computers to process information, familiar with common technology applications and tools in the workplace

#### **Knowing How to Learn**

Able to self-teach new skills; able to seek and use new information appropriately

#### Applying What is Learned

Possess high-level skills such as reasoning, analysis, and problem solving

#### Working with Others

Able to work as a productive team member; able to share information

#### **Business Process**

Eager to learn the principles of business

#### Looking for Work

Able to identify job opportunities, to complete a job application, to prepare a resume, and to promote himself/herself during an interview

#### Work Attitudes

#### Responsible / Self Disciplined

Is a self-starter; committed to and accountable for work assigned; does more than the bare minimum; is a loyal employee

#### Wants to Learn / Pride in a Job Well Done

Is flexible, willing, and able to respond to changes in work assignments or learn new technologies; is willing to adjust work until it is correct

#### Safety-Conscious

Puts safety first in every aspect of the job; takes responsibility for own actions; notices and corrects unsafe situations; always uses safety procedures; is concerned for the safety of others

#### Manages Stress and Personal Problems

Deals with job pressure in a positive way; does not let personal problems interfere with work

#### Positive Outlook

Views the good in situations and works constructively to solve problems; has a positive self image; is self-confident; sets personal goals

#### Follows the Rules

Performs tasks in a prescribed manner; does not break rules but helps management modify rules as needed

#### Good Team Member

Shares information; works well and credits (praises) others; puts the team above personal interests

#### **Respects Others**

Has good manners; shows common courtesy; appreciates multicultural diversity

#### Willing to Earn Rewards

Able to see long term results of efforts on the job and put in time and effort before expecting a promotion

#### Work Fthic

#### Honesty and Integrity

Bases actions on a personal set of values; can be trusted to follow the rules even when supervisors are not present, trustworthy

#### Good Manners

Always shows courtesy and respect toward others

#### Accepts Advice, Supervision, Criticism

Has high self-esteem and does what is asked; accepts criticism and uses it to improve future performance

#### Dependability / Follow Through

Works diligently to complete tasks, alerts supervisor to problems or delays so there are no surprises about work not being done

#### Good Attendance / On Time

Can be depended upon to be at work; ready to begin work on time

#### Accuracy of Work / No Waste

Is careful and avoid mistakes; if mistakes are made, will correct the errors; takes pride in work well done; holds high standards

#### Pride & Productivity in Work

Shows initiative; is ambitious; figures out how to get the job done; work as efficiently as possible to get the job done well





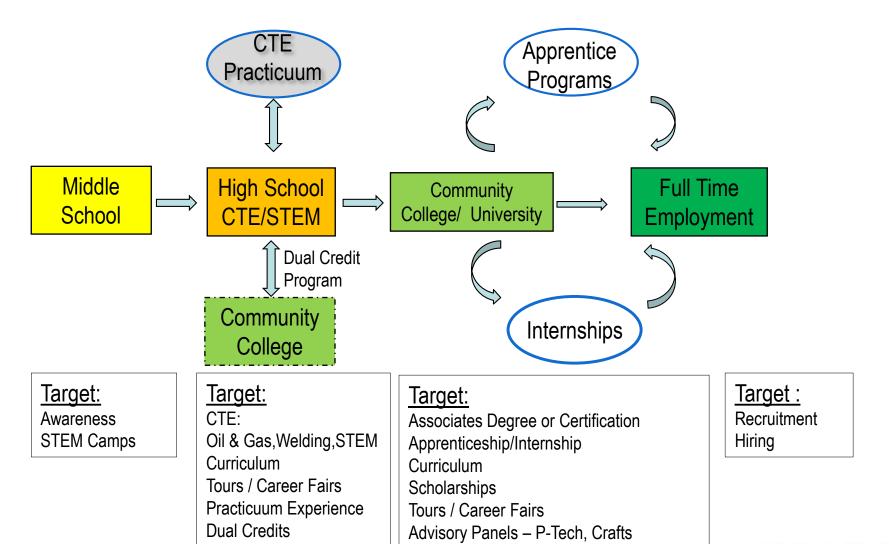
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# Process and Maintenance Technician Minimum Qualifications

- A high school diploma or equivalent, AND:
- Successful completion of a related two (2) year
   Associates Degree or Industry Certificate.
- Required skills include strong safety orientation; teamwork; good work habits; good attitude; communications; like to work, learn and problem solve, reliability.
- Drug Free & No Criminal Record:
  - Transportation Worker Identification Credential (TWIC) Card eligibility.



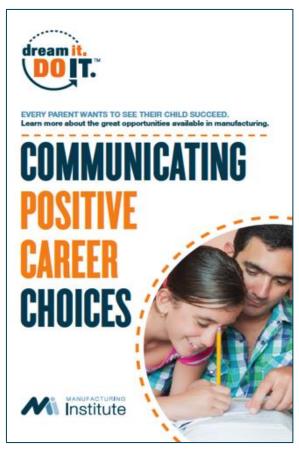
## **Multi-Level Effort**



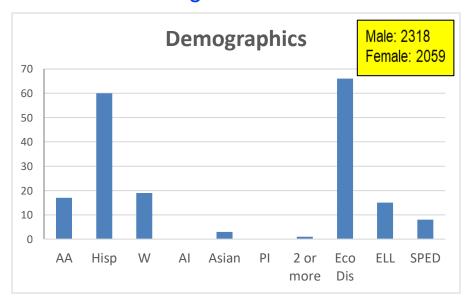


# Dream It. Do It. - Changing Perceptions





- Inform Students, Empower Parents, Assist Educators and Engage Manufacturers
- Young Manufacturers Academy
- Ambassadors Bureau Network
- Champions (Teachers) Network
- Manufacturing Week October





# Manufacturing Institute – Dream It, Do It

# MANUFACTURING DAY AT A GLANCE

Developing positive perception of manufacturing with educators



91%

The activities/tours were interesting and engaging



93%

More convinced it provides careers that are interesting and rewarding



88%

More aware of manufacturing jobs in my community







# **Create Career Line of Sight and Access to Resources**



- Resources
- Scholarships
- Internships
- Apprenticeships









## **Academic Outreach**

- Advisory Panels at ISD's and Community Colleges
- Career Preparation: Job Fairs and Mock Interviews
- CTE Toolkit
- Plant Tours (Career Counsellors, Teachers, Students)
- Special Projects:
  - Women in Industry: Sponsorships of CTE and College students
  - Project Lead the Way STEM National Accreditation
  - GEMS (Girls in Engineering, Math & Science): 300% increase
  - Equipment and Material Donations
  - NAPTA National Trouble-Shooting Competition
- Scholarships
- Internships and Apprenticeships
- CCPI: Externships with College Faculty

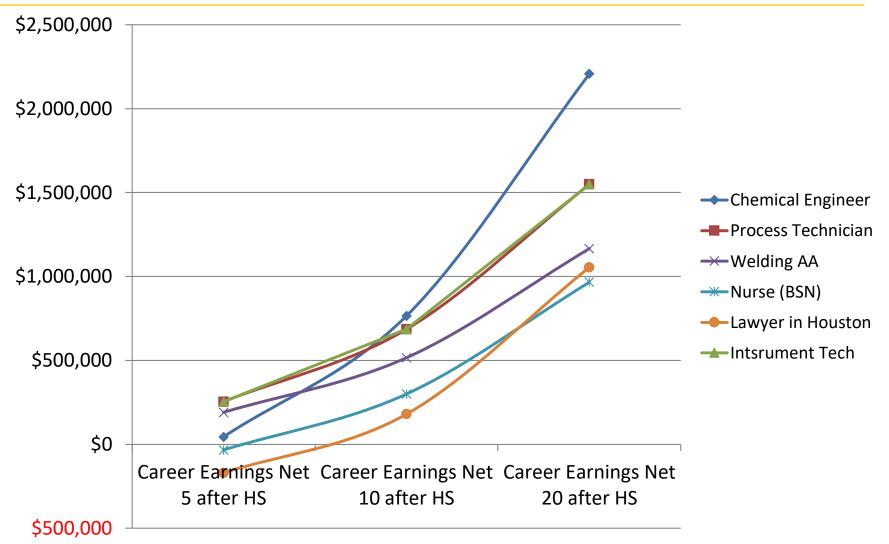


# Not Your Grandfather's Manufacturing



# 5, 10 & 20 Year Earnings post High School







## **AFPM Outreach Feedback**





# **Advocate**



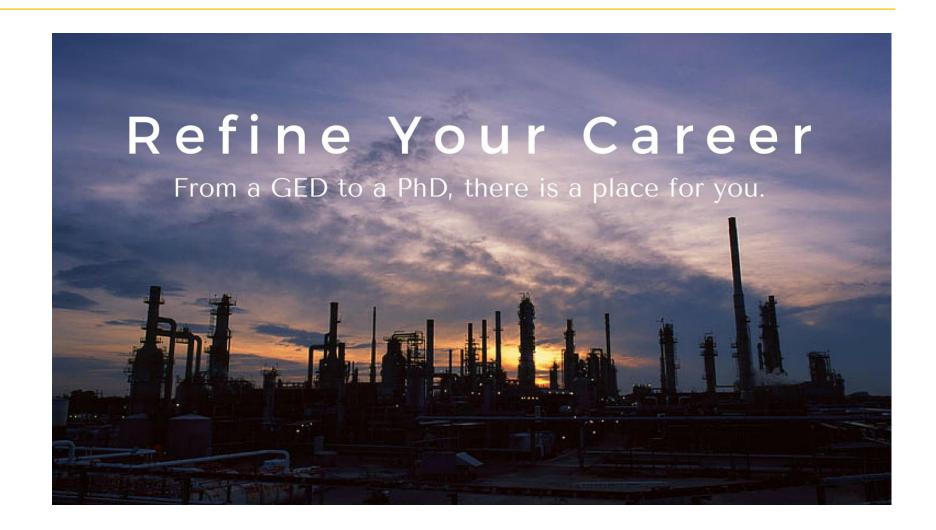
# **Advocacy – National and State Levels**

- Broad representation
  - Industry, Colleges, Local Officials, Students
- Legislator Visits
  - Congressional Senate and House
  - House Education and Labor Committees
  - Office of the Vice President
- Focus
  - CTE Reauthorization and Higher Education Acts
  - STEM Programs and Community College Support
- Industry: AFPM / ACC / TCC
  - Opportunity and Advisory Councils Participation
  - Integrate/Leverage Local and National Workforce efforts
  - Performance Verification
  - "Changing the Narrative" about the Industry





# **AFPM Peer Recruitment Competition**





# **INEOS Community Advocacy**



THE WORD FOR CHEMICALS

## **Career and Education Resources**

#### **Industry Resources**

PetrochemWorks - www.PetrochemWorks.com

East Harris County Manufacturing Association – www.ehcma.org

Dream It, Do It - www.dreamitdoittx.org

Manufacturing Institute - www.themanufacturinginstitute.org

Build Your Future - http://byf.org/path

AFPM – http://workforce.afpm.org

American Chemistry Council – www.americanchemistrycouncil.com

**Economic Alliance Workforce** – <a href="http://allianceportregion.com/resources/parent-student-resources/">http://allianceportregion.com/resources/</a>parent-student-resources/

INEOS - www.ineos.com

Community College Petrochemical Initiative: www.energizehouston.com



# **Summary**

- Industry is strong and expanding
  - Gulf Coast, Appalachia and Globally
- Great Careers Possible: P-Techs, Skilled Crafts
  - Safe, Well Paying
- Collaborate:
  - Schools, Industry, Government, Community
- Innovate:
  - Customize Programs: needs, culture, location, Technology
- Advocate:
  - Funding, Legislation, Community
- NAPTA plays role in preparation and promotion



# A final word on Learning...





# Thank You for your time and attention

